

KPI REPORT CARD – 2018

Month	Average Turnaround Time (days)	% Jobs Finished ≤4 days	Month	Average Turnaround Time (days)	% Jobs Finished ≤4 days
Jan	3.48	77.95	July	3.38	76.36
Feb	3.64	75.49	Aug	2.90	85.10
Mar	3.19	79.58	Sept	3.33	74.47
April	3.12	75.52	Oct	3.78	77.71
May	3.60	68.60	Nov		
June	3.14	78.60	Dec		
GOALS	3 – 5 days	>75%	GOALS	3 – 5 days	>75%