

KPI REPORT CARD – 2019

Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days	Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days
Jan	4.16	83.1	July	4.65	74.5
Feb	4.09	82.4	Aug	4.69	72.0
Mar	3.78	85.6	Sept		
April	3.92	79.2	Oct		
May	4.65	72.5	Nov		
June	4.31	72.1	Dec		
GOALS	3 – 5 days	>75%	GOALS	3 – 5 days	>75%