

KPI REPORT CARD – 2020

Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days	Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days
Jan	4.02	77.2	July		
Feb	3.60	85.2	Aug		
Mar	4.25	79.2	Sept		
April	4.82	74.6	Oct		
May			Nov		
June			Dec		
GOALS	3 – 5 days	>75%	GOALS	3 – 5 days	>75%