

# KPI REPORT CARD – 2020

Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days	Month	Average Turnaround Time (days)	% Jobs Finished ≤5 days
Jan	4.02	77.2	July	4.29	76.8
Feb	3.60	85.2	Aug	4.20	78.0
Mar	4.25	79.2	Sept	4.51	73.0
April	4.82	74.6	Oct	4.01	80.2
May	4.37	76.1	Nov	4.03	82.6
June	4.82	64.4	Dec		
<b>GOALS</b>	<b>3 – 5 days</b>	<b>&gt;75%</b>	<b>GOALS</b>	<b>3 – 5 days</b>	<b>&gt;75%</b>